



Ricoh EFI® Fiery Backup Services

Protect your print environment.

Reduce the risk.

Downtime can have devastating consequences for print operations. Whether it occurs due to human error, a power outage in the wake of a storm, technology failures or file corruption, it's usually unexpected. Downtime can stretch for hours or even days — and the financial losses are significant. Complex workflows can take weeks to reconstruct. Output suffers or ceases altogether. Without data backups and a process for restoring workflows, print businesses are at risk of losing productivity, workflows and clients.

Preserve critical workflow data.

Ricoh developed EFI® Fiery Backup Services to help print providers gain the confidence that they can return to production quickly in the event of a system failure. Our knowledgeable team will assist you in preserving a snapshot image of your current state.

Minimize potential downtime and meet your SLAs.

A certified Ricoh Professional Services engineer will come on-site to set up your first backup and provide training. We'll leave you with a straightforward process you can follow to administer recurring backups on your own. In the event of a system malfunction, you'll be able to recover your files quickly and restore your printer to production — so you can keep serving clients.

Get peace of mind. Work with us to back up your Fiery's:

- Configuration
- Workflows
- Presets
- Virtual printers
- Color profiles
- Fiery patches
- Microsoft Windows updates

Maintain production stability.

The health of your Fiery system is essential to the operational success of your production environment. If you're running sheet-fed systems with EFI® Fiery digital front-ends, Ricoh's Professional Services Team will help you maintain a reliable back-up of your Fiery system, minimizing potential downtime and risk to getting jobs out on time.

- Commercial Printers
- Corporations
- General Office
- Federal Government
- Financial
- Pharmaceutical
- Technology
- Law Firms
- Accounting
- Medical

Coupling EFI's outstanding products with Ricoh's exceptional professional services organization allows us to bring you this critical offering of Ricoh EFI Fiery Backup Services.

Keep production going with backups of your workflow data.



Ricoh and EFI.

Our team has deep expertise in EFI technology. Ricoh's partnership with EFI dates back over thirty years. Today we are proud to count their leading software and technology among our portfolio.

Are EFI® Fiery Backup Services right for your print operation?

Take the questionnaire below.

Do you perform regular data backups for your production printer controller? Yes No

Are you confident your personalized configuration can be restored quickly in the event of system failure? Yes No

Do you have a plan for emergencies such as technology failures or corruption? Yes No

If you answered "no" to any of these questions, **talk to your Ricoh representative.**

Ready to protect your Fiery Print Controller?

Use the contact form at: [TakeaLookatRicoProduction.com](https://www.ricoh.com/usa/production/EFI/EFI_Fiery_Backup_Services) to discuss your backup needs with a Ricoh Solutions Engineer.